Revolutionizing Case Management: The Unique Justice Platform of the Kerala High Court

Justice Raja Vijayaraghavan



### **CORE IDEA**



The Supreme Court e-Committee envisions a judicial system that is more accessible, efficient and equitable for every individual who seeks justice, or is part of the delivery of justice, in India. It envisions an infrastructure for the judicial system that is natively digital. Rather than focus on developing all the solutions itself, we wanted to curate the right environment and infrastructure for solutions to emerge rapidly from the ecosystem to create a multiplier effect for change.

#### **SIMPLIFYING PROCEDURES**



√ via Process Re-engineering

#### **CREATING A FOUNDATIONAL DIGITAL INFRASTRUCTURE**





√ via Modular Software Design

## **UNIFIED USER INTERFACE**

**CITIZENS/LITIGANTS** 



**ADVOCATES** 



**OTHER USERS** 



**HC- CMS/DC-CMS PUBLIC USER INTERFACE** 



FILING & SCRUTINY ROSTER & SCHEDULING

**COURT MANAGEMENT** 

**CASE MANAGEMENT** 

**REPORTS** 



#### **HC- CMS/DC-CMS INTERNAL USER INTERFACE**











## USE OF ICT IN JUDICIAL PROCEEDINGS

Automation of case filing(e-filing)

Case Scrutiny & Registration

Subject wise mapping

Allotment of cases to the Judge as per the roster

Generation of Cause List

Automated Case Listing

Separate dashboard for all stakeholders

Hybrid and Physical Court Hearings

Preparation & Delivery of Judgements/Orders

### USE OF ICT IN ADMINISTRATION OF COURT



Performance Analytics



Change Management Concepts



Capacity Building



Effective Redeployment

## BROAD FEATURES OF AN IDEAL E-JUSTICE PLATFORM

- Secure and user-friendly online portals for accessing court documents and filing legal documents.
- Digital tools for communication and collaboration between parties, such as videoconferencing and document sharing.
- Electronic case management systems that allow for real-time tracking of court proceedings and case status updates.
- Built-in protections for data privacy and security to ensure the confidentiality of sensitive information.
- Accessibility features for people with disabilities, including support for screen readers and alternative input methods.

#### CONTD.

- Interoperability between different systems and courts to allow for seamless information sharing and coordination.
- Auditing and reporting capabilities to ensure transparency and accountability in the administration of justice.
- A transparent and accessible fee structure to support access to justice for everyone.
- An efficient and effective dispute resolution mechanism, including the use of artificial intelligence technology where appropriate.
- A robust and dedicated customer service team to provide support and assistance to users.

## CASE MANAGEMENT SYSTEM- KERALA HIGH COURT

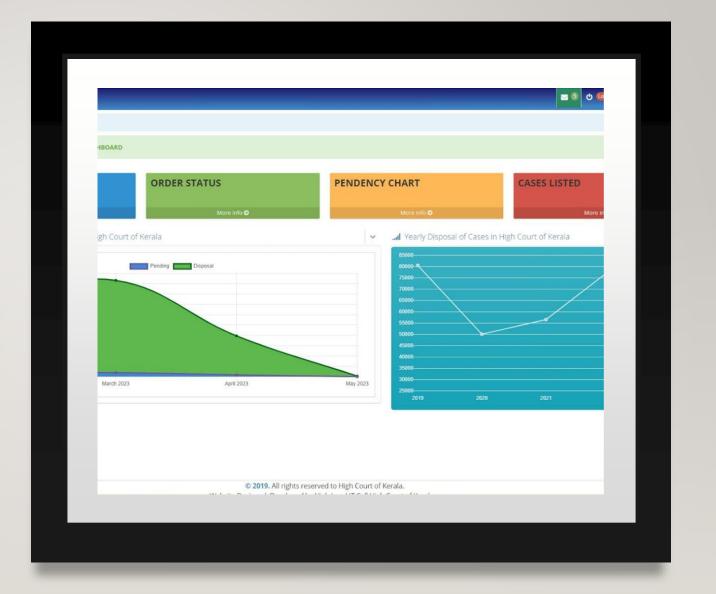


#### USE OF ICT IN JUDICIAL PROCEEDINGS

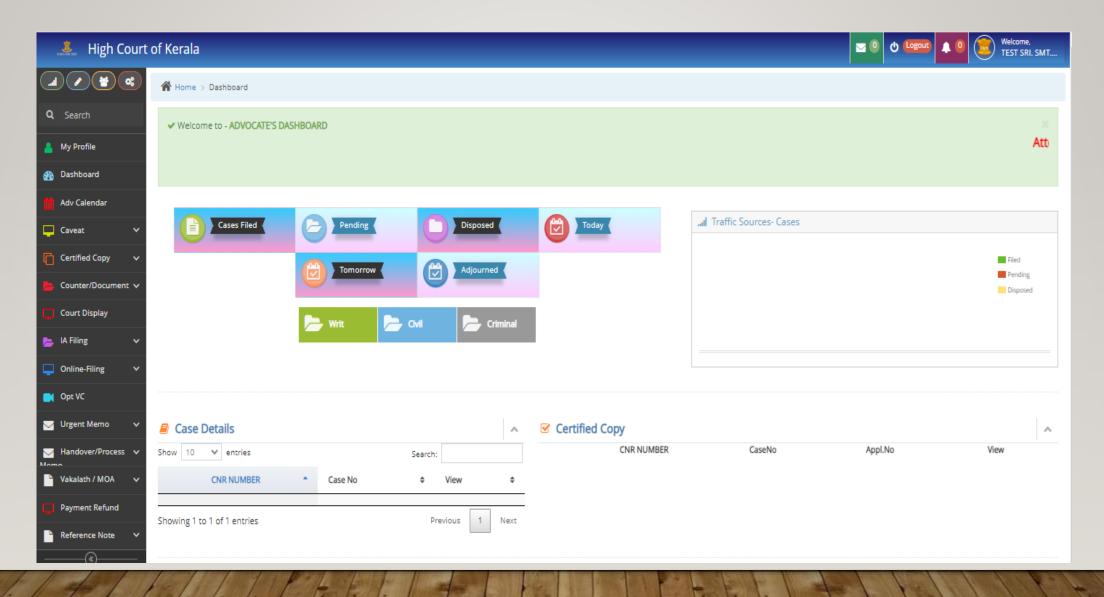
- □ Automation of case filing(e-filing)
- □ Case Scrutiny & Registration
- Subject wise mapping
- Allotment of cases to the Judge as per the roster
- Generation of Cause List
- Automated Case Listing
- Separate dashboard for all stakeholders
- Hybrid and Physical Court Hearings
- Preparation & Delivery of Judgements/Orders

## MULTI PROFILE DASHBOARD

- Advocate
- Party in Person
- Advocate Clerks
- Advocate General
- Central Government counsel
- Standing counsel



### ADVOCATES DASHBOARD



## E-FILING

Main Case-Normal & Quick mode

**Petition** 

**Documents** 

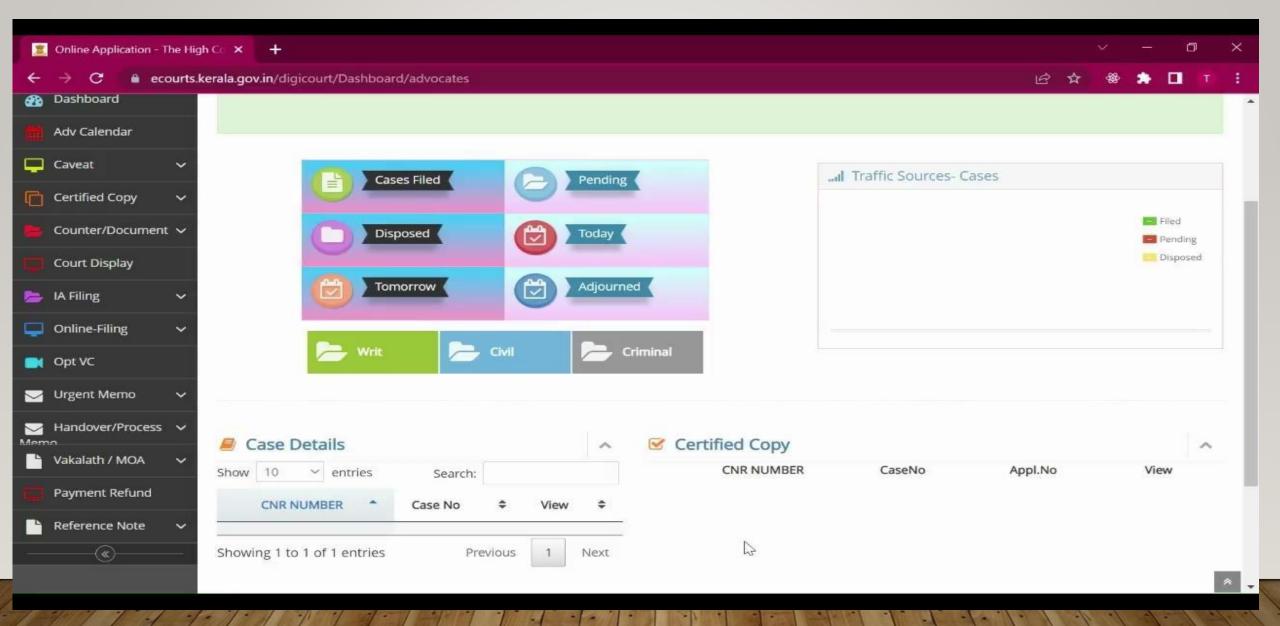
**V**akalath

Caveat

**A**mendment

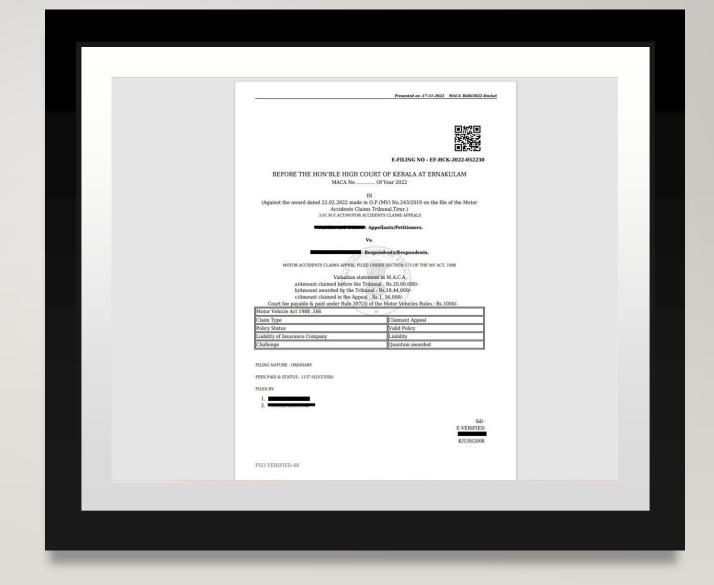
**Interoperability** 

## E FILING- QUICK

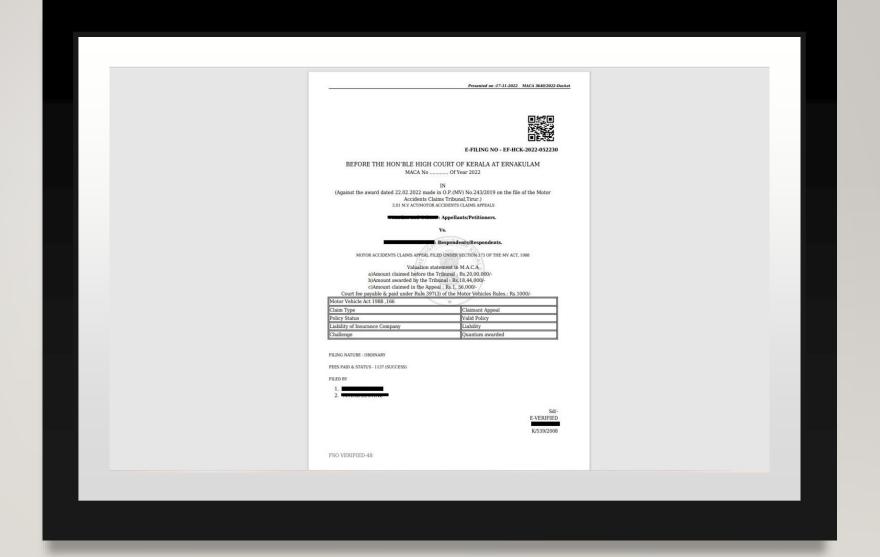


## ONLINE WEB EDITOR

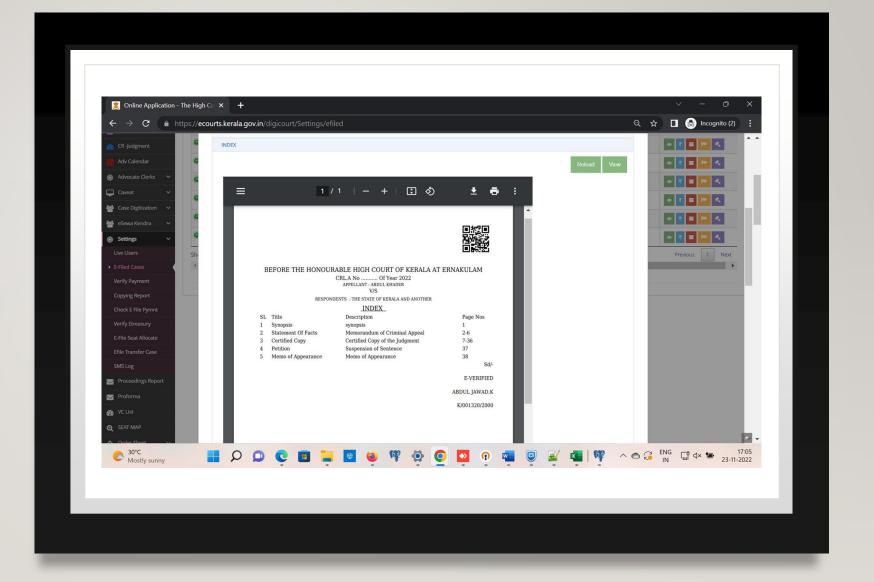
- PDF
- Word Processing Software



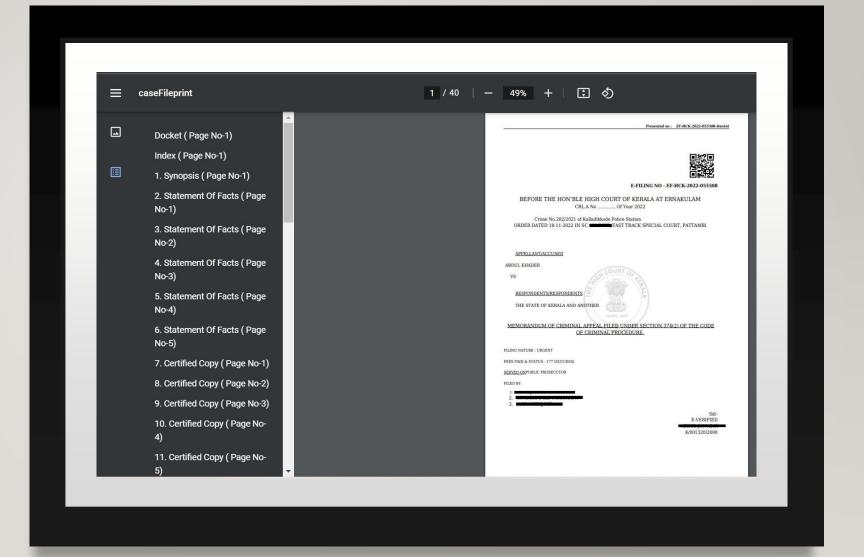
## SYSTEM GENERATED DOCKET



# SYSTEM GENERATED INDEX FOR PAGINATION



# SYSTEM GENERATED BOOKMARK AND PAGINATION



System Generated docket for uniform structure.

# SYSTEM GENERATED FILE WITH PAGINATION

Auto caveat tagging by system.

System Generated index for pagination.

System generated case file header and footer to fetch case number, petition number ,FSO Verified marks.

System Generated Bookmark.

#### SCRUTINY OF ELECTRONIC FILES

Auto Case
Distribution &
Work Monitoring
System

Noting and correcting files noted as defect.

Notification to the lawyer

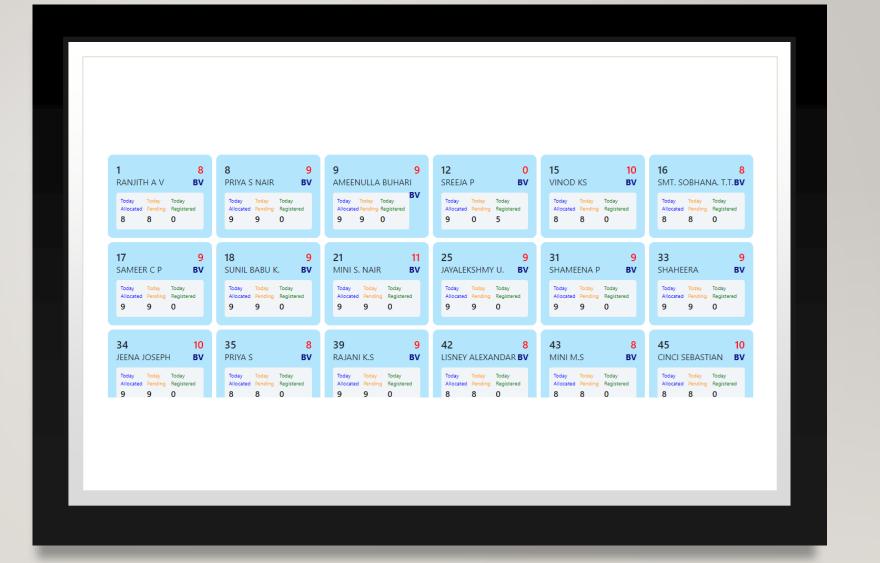
Chat with the lawyer

Locking verified documents

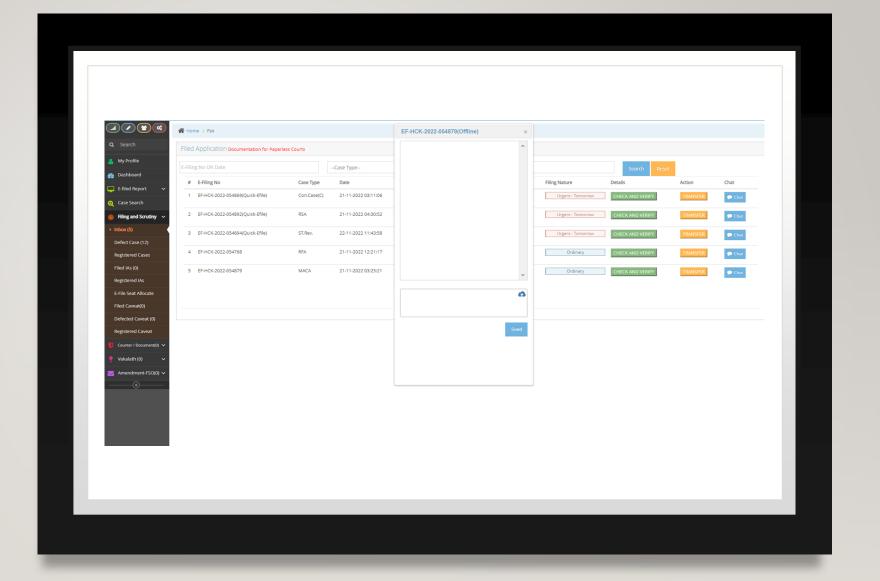
Unnumbered file flow

Case Registration

AUTOMATIC
DISTRIBUTION AND
WORK MONITORING
SYSTEM.
ENABLES FASTER
PROCESSING AND
DECISION MAKING.

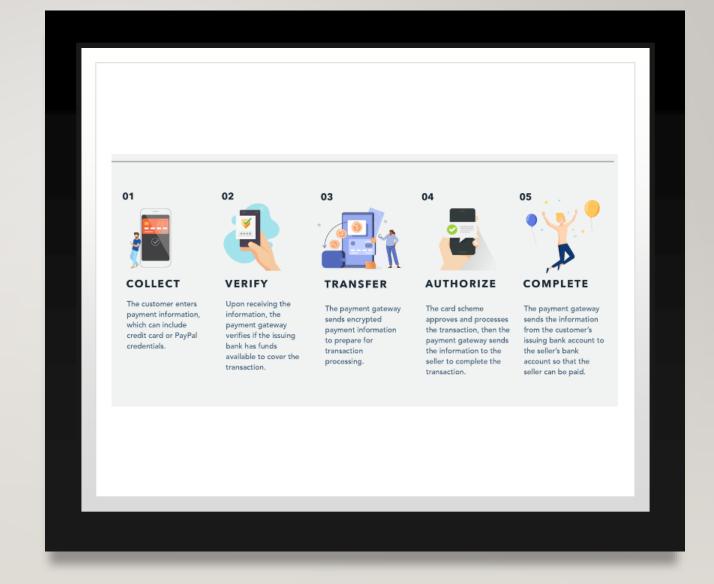


ONLINE CHAT
ENABLED FOR
EASIER
COMMUNICATION
IN REAL TIME

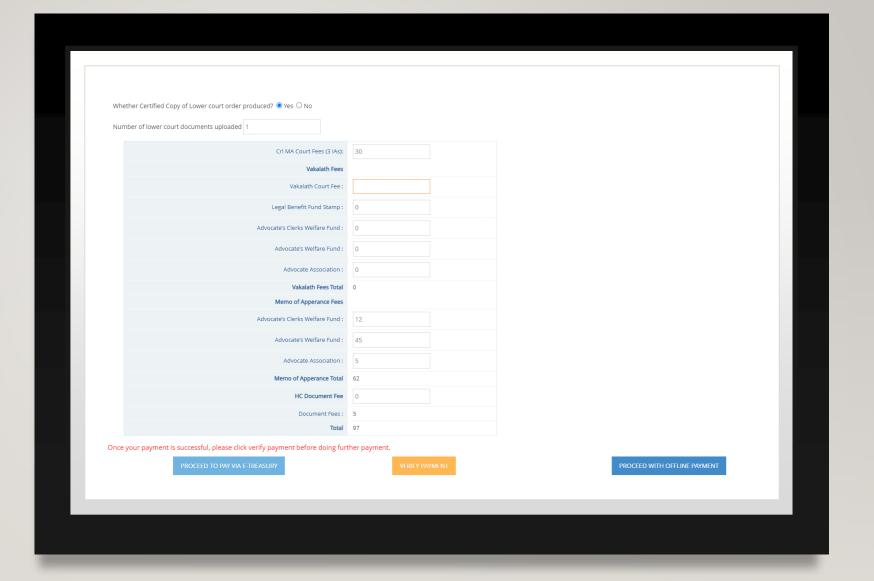


## PAYMENT GATEWAY FOR REMITTING

- Court Fee
- Legal Benefit Fee
- Advocate welfare stamp fee
- Advocate clerk welfare stamp fee
- Arbitration fee

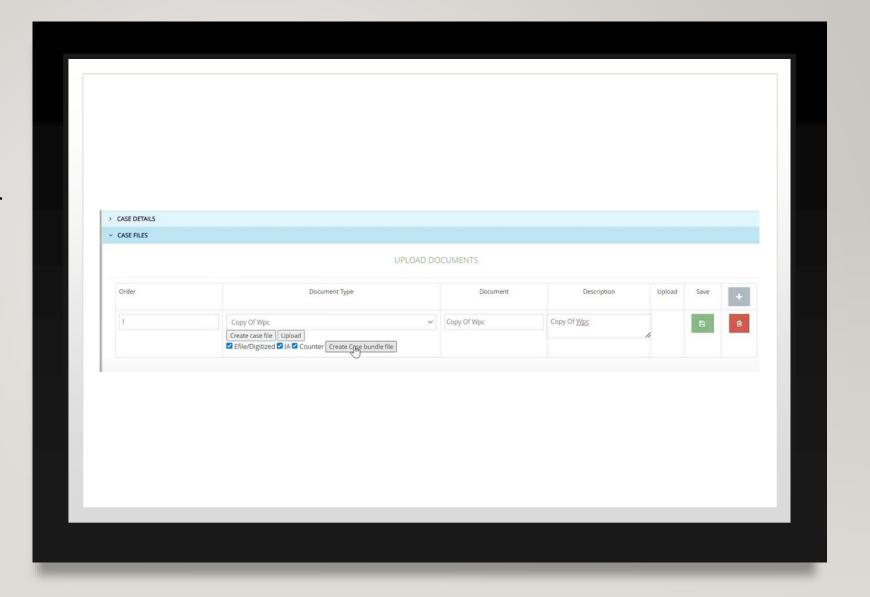


# AUTO CALCULATION OF FEE BY SYSTEM

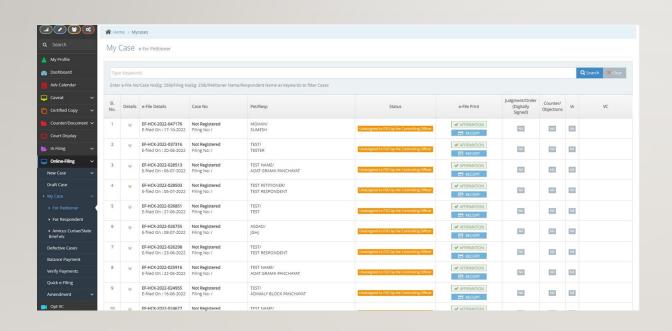


 APPEAL- AUTO RETRIEVAL OF COURT RECORDS

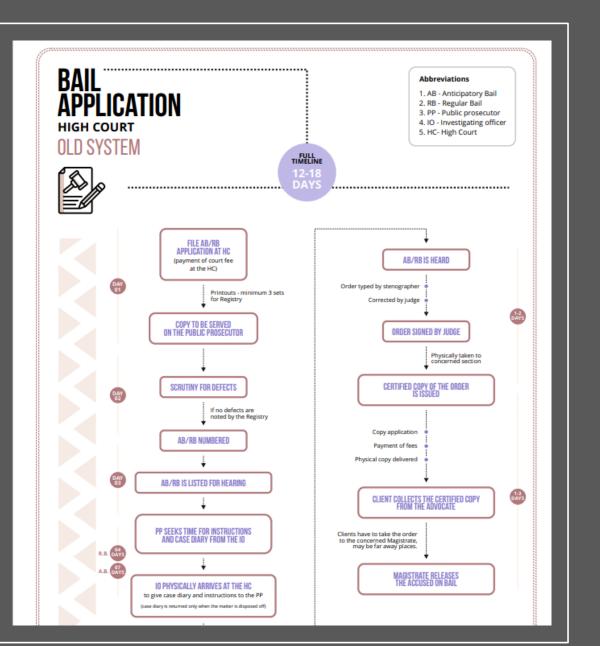
ELIMINATES MANUAL UPLOADING

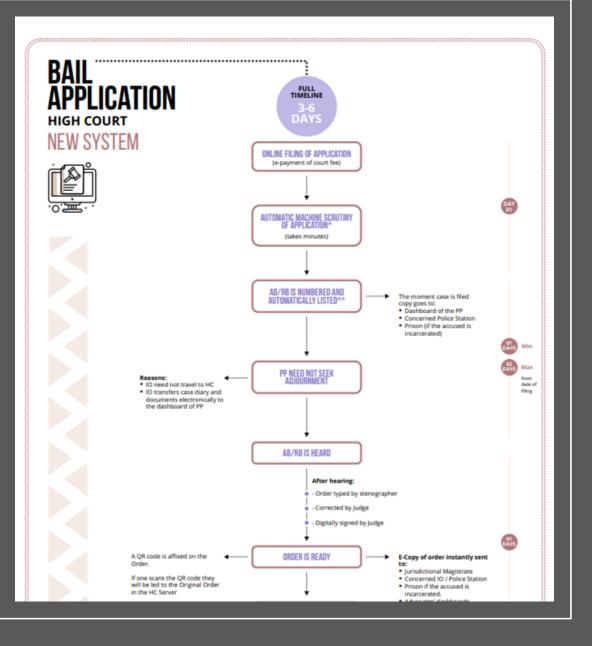


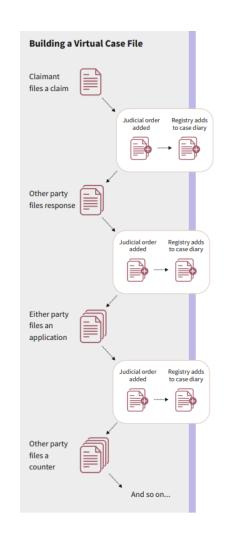
### SERVICE OF DIGITAL COPIES OF RECORDS

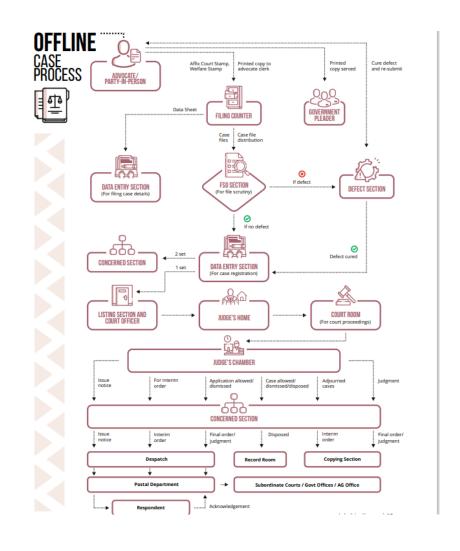


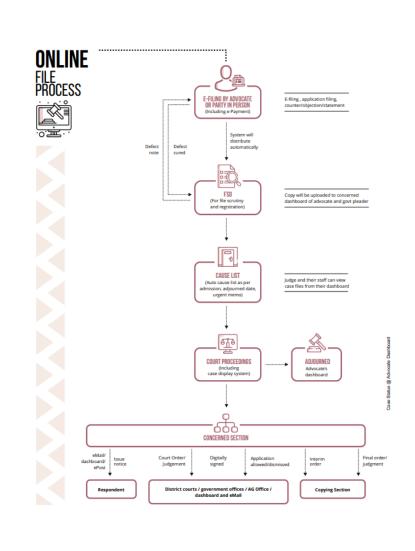










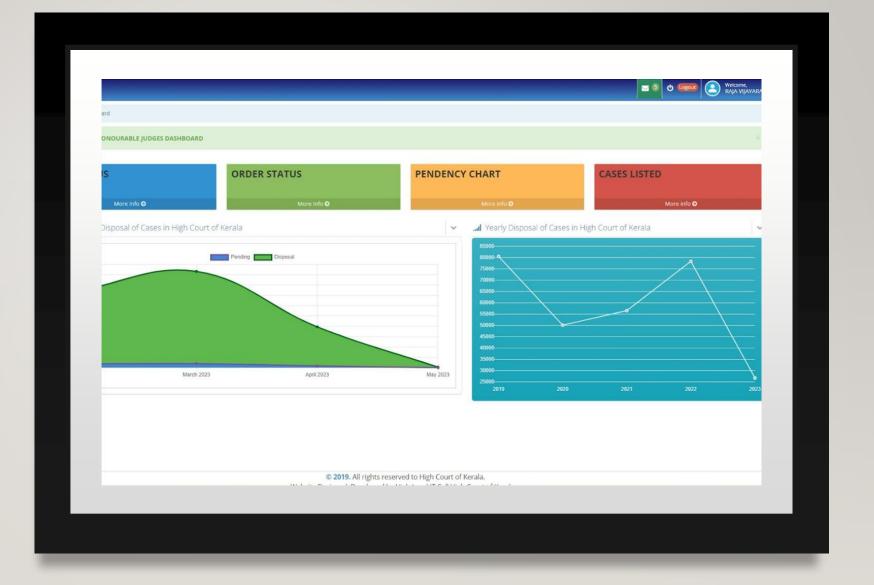




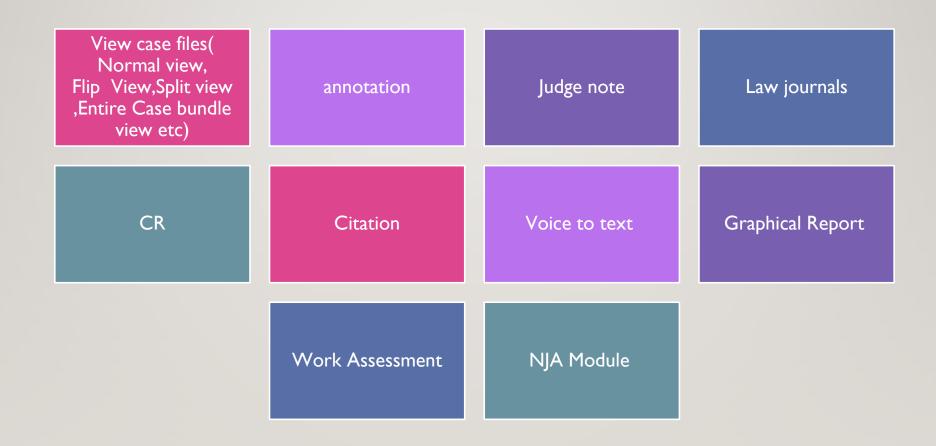
#### Features of the CMS

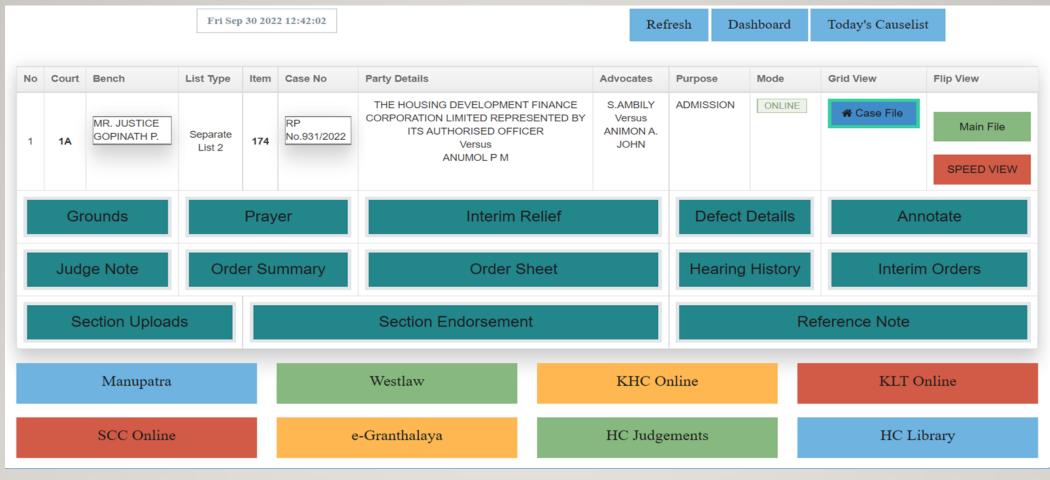
CMS	Features	CIS V3.0
0	Role-based profiles	8
<b>⊘</b>	Filing of IA along with main petition	8
<b>⊘</b>	Digital service to other parties	⊗
<b>⊘</b>	Metadata pulled by the system to create docket, synopsis etc.	8
<b>⊘</b>	E-payment gateway for collection of court fee, welfare fund fees with real-time settlement with the Treasury	<b>⊗</b>
<b>⊘</b>	Online scrutiny of pleadings	<b>⊗</b>
0	System generated index, docket and bookmarks	<b>⊗</b>
<b>⊘</b>	Auto caveat search and tagging	<b>⊗</b>
0	Voice to text transcription for judges	8
0	Drafting and publishing of interim files real-time	8
0	Machine delivery of certified copy	8
0	Video conferencing option while filing	<b>⊗</b>

## JUDGES DASHBOARD



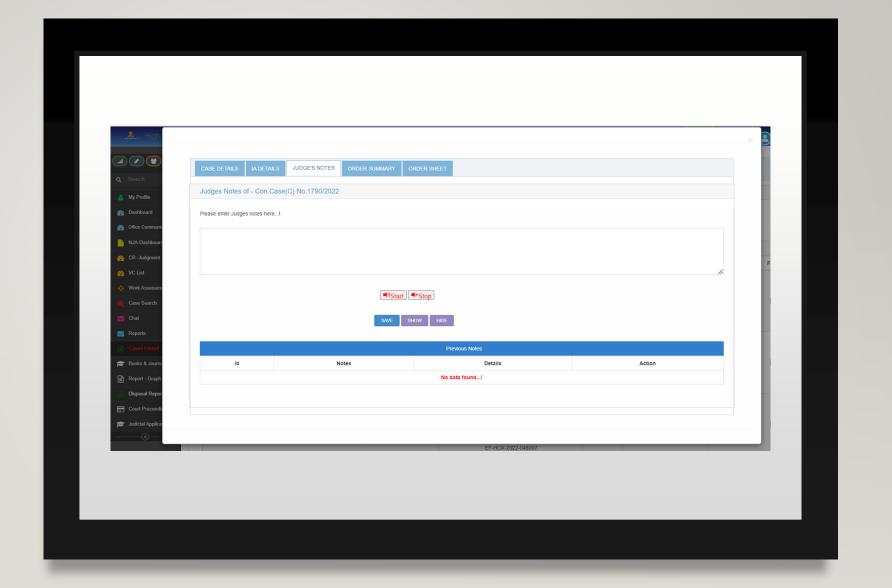
## FEATURES OF THE JUDGES DASHBOARD





## ALL IN ONE DISPLAY SYSTEM

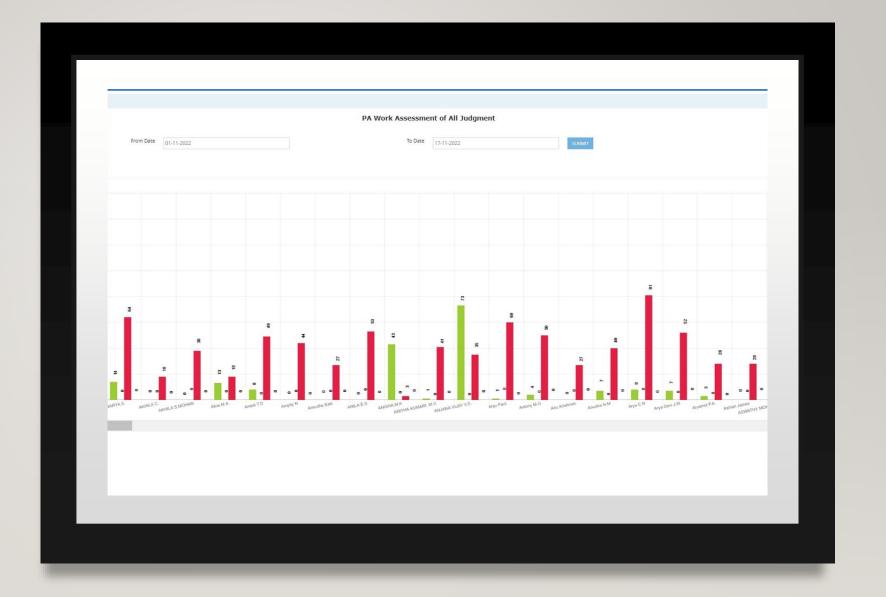
## VOICE TO TEXT



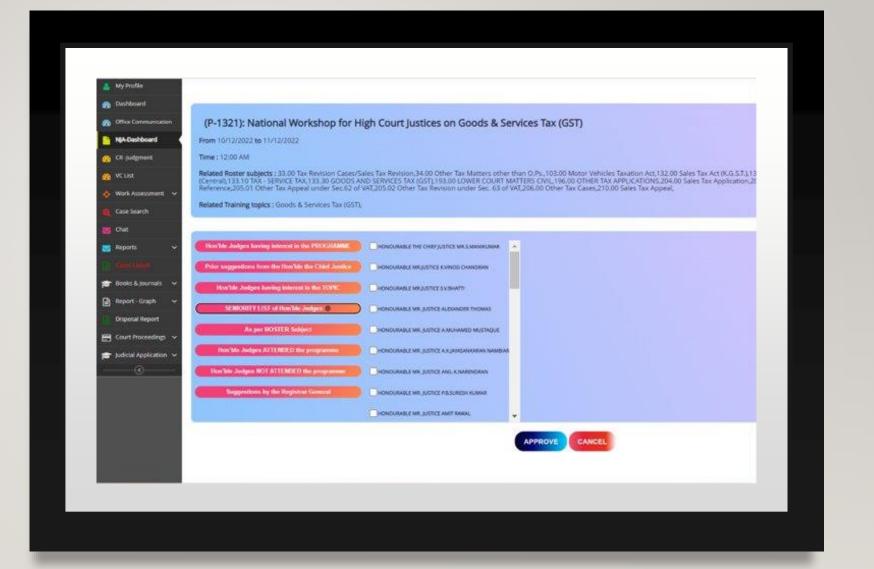
## ROSTER ANALYSIS



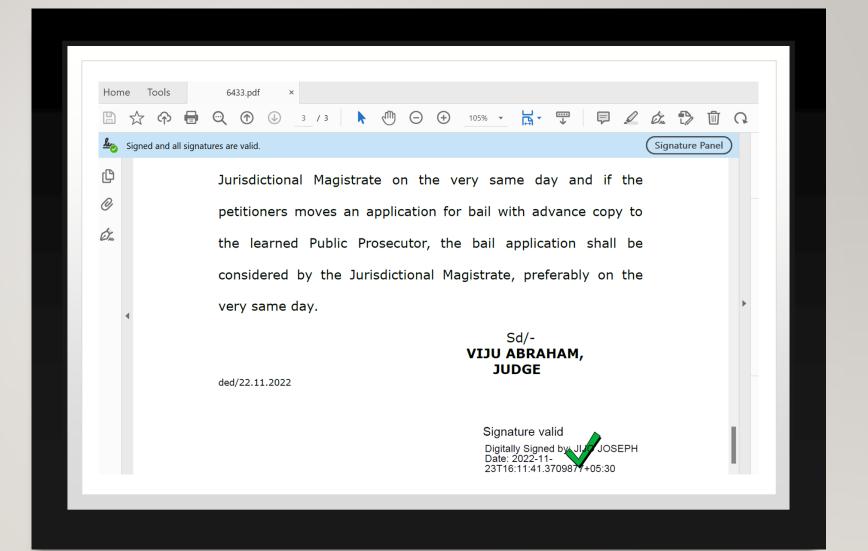
# WORK ASSESSMENT OF STAFF



# NJA MODULE



## DIGITAL SIGNATURE



The Kerala High Court's experience in digitisation highlights the complexities of developing technological solutions for courts within a federal structure. The diversity in practices and procedures across different high courts presents a unique challenge for developing a nationwide digital solution. The iterative and stakeholder-inclusive design and implementation process of the CMS is a model to create a system that can accommodate this diversity while unifying administrative and legal processes.

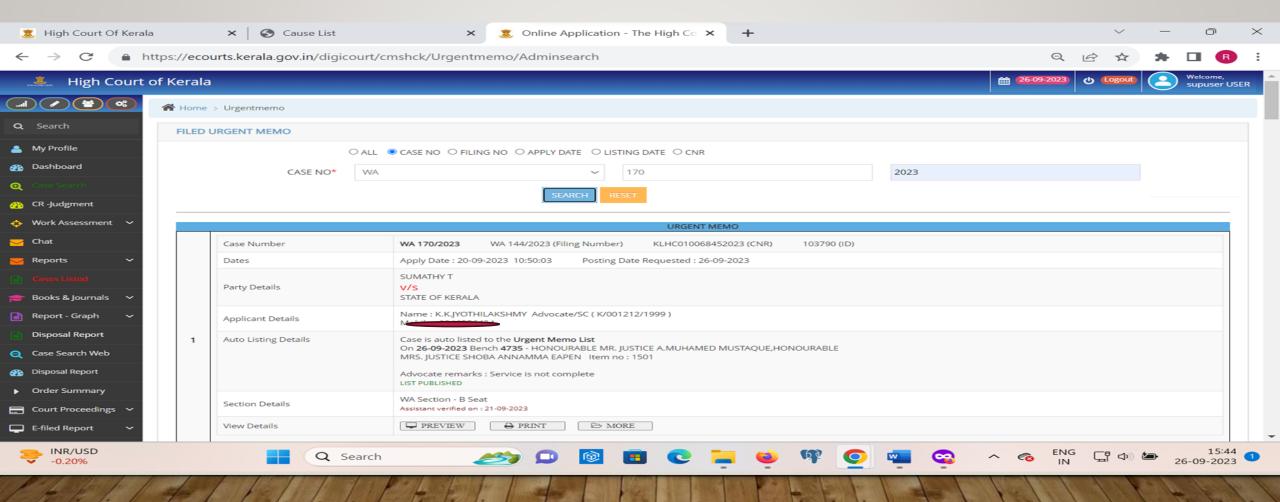
The Kerala High Court's CMS model is a valuable example of how to develop and implement a technological solution that meets the unique needs of courts within a federal structure. It is a model that other courts and students of technology and the legal system can learn from. Our study focuses on three main technology-enabled reforms – (1) e-filing, (2) online scrutiny of pleadings and (3) paperless courts. Our goal is to present a well-rounded and nuanced case study that reflects the diverse experiences of those working within the justice system and to help untangle the inner workings of the registry that is crucial to understanding the scale and requirements of justice reforms.

#### Report can be viewed below.



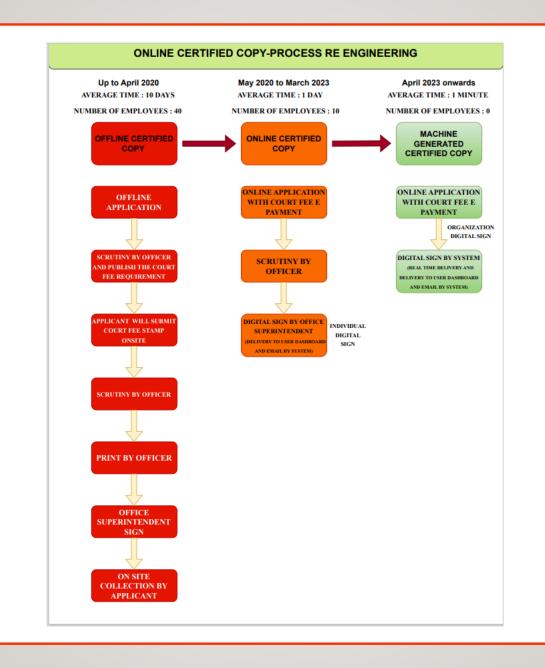
# Noteworthy Features

### **AUTO LISTING-URGENT MEMO**



## AUTOMATED CERTIFIED COPY APPLICATION

- Automates the entire process of verifying, signing and delivering of certified copies.
  - Faster processing time
  - Increased Efficiency
  - Improved accuracy
  - Convenient and User Friendly



### MACHINE SCRUTINY

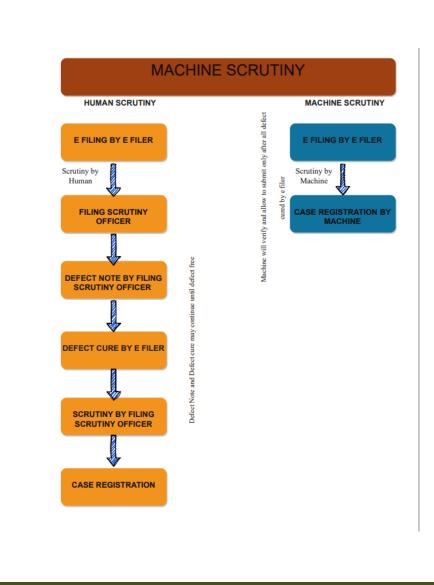
Introduced Machine Scrutiny of Bail Applications in the High Court of Kerala to improve efficiency and speed in the e-filing process.

Minimize the need for human intervention.

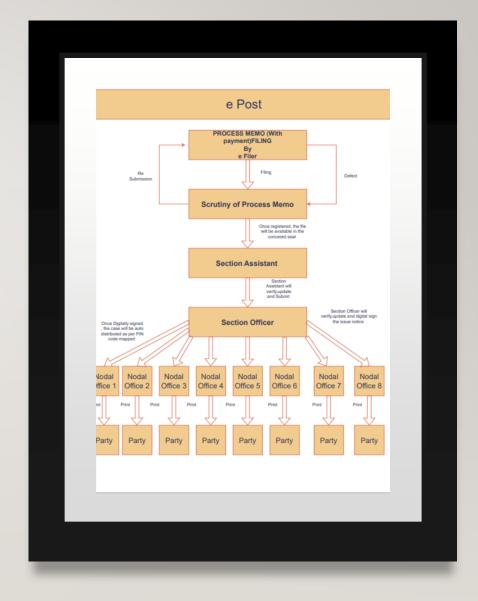
### Machine Scrutiny of Bail and Writ Appeals

- The Kerala High Court has expanded its machine scrutiny system to include writ appeals, further automating the scrutiny process and reducing the need for human intervention.
- This extension, which follows the successful implementation of the system for bail applications, speeds up case registration and reflects a strong commitment to improving efficiency, minimizing manual involvement, and ensuring prompt justice delivery.
- The expansion to writ appeals is seen as a significant and promising development, building on the proven benefits of the system.





# E-POST





MISAGO is an application developed at AG's office as an intermediary to receive and send communications to and from from various departments of the government.

### **MISAGO**



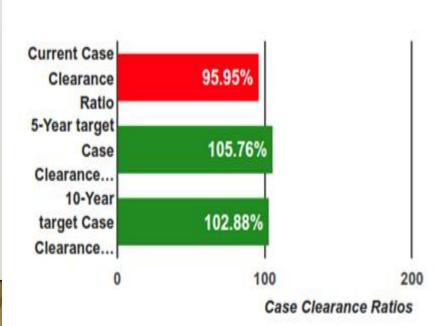
MISAGO has API integration with our CMS so that AG's office can push documents to our system.

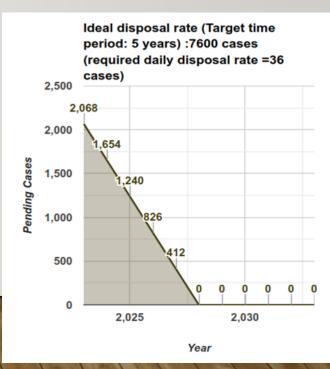


### Roster Analysis

The objective of preparation of a model roster is to analyze the various changes incurred while using the software tool to rearrange subject matters according to their evident parameters like annual disposal rate, annual filing rate and case processing time. The analysis also helps in forecasting the Ideal Disposal Rate by which the pendency of cases can be brought to considerably a lower amount, within a specific amount of time (5 or 10 years). For instance, a model roster consisting of 5 benches has been prepared as an example, and one among them is being illustrated in this report.







### Roster Analysis

### SB 9 NOV 3 2023 47.00 College Admission: pendency = 21 cases CPT = 11 months 47.01 ADMISSION TO EDN. INSTITUTION: pendency = 254 cases CPT = 9 months 47.02 ADMISSION TO SELF FINANCING PROFESSIONAL COLLEGES: pendency = 147 cases CPT = 7 months 48.00 Community Certificate: pendency = 355 cases CPT = 24 months 63.00 Education Act: pendency = 1085 cases CPT = 16 months 63.01 THE RIGHT OF CHILDREN TO FREE AND COMPULSORY EDUCATION (RTE) ACT: pendency = 246 cases CPT = 5 months 150.06 Service - Education-KER: pendency = 4312 cases CPT = 16 months 150.11 Service University - Service: pendency = 865 cases CPT = 23 months 150.20 SERVICE - HIGHER SECONDARY (KER): pendency = 809 cases CPT = 19 150.21 SERVICE - COLLEGIATE DEPARTMENT: pendency = 573 cases CPT = 22 months 150.22 SERVICE - EDUCATION - STATE: pendency = 384 cases CPT = 18 months 151.00 University Act: pendency = 340 cases CPT = 4 months 151.01 University Act - Calicut: pendency = 178 cases CPT = 4 months 151.02 University Act - Kerala: pendency = 80 cases CPT = 10 months 151.03 University Act - Cochin: pendency = 18 cases CPT = 3 months 151.04 University Act - Agricultural: pendency = 9 cases CPT = 8 months 151.05 University Act - Mahatma Gandhi: pendency = 165 cases CPT = 5 months 151.06 UNIVERSITY - KANNUR: pendency = 22 cases CPT = 7 months 151.07 UNIVERSITY - SREE SANKARACHARYA: pendency = 10 cases CPT = 15 months 179.00 ADMISSION TO POLYTECHNICS: pendency = 36 cases CPT = 10 months 181.00 YOUTH FESTIVAL: pendency = 11 cases CPT = 2 months

47.03 UNIVERSITY MATTERS INVOLVING AFFILIATION/COURSE APPROVAL

pendency = 82 cases CPT = 8 months

# SB 10 NOV 3 2023 44.00 Cinema Regulation Act: pendency = 20 cases CPT = 13 months 95.00 LAND UTILISATION ORDER: pendency = 474 cases CPT = 7 months 99.00 Municipalities Act: pendency = 2509 cases CPT = 10 months 100.00 Municipal Corporation Act: pendency = 1588 cases CPT = 14 months 106.00 Panchayat Raj Act: pendency = 6592 cases CPT = 14 months 141.00 Town Planning: pendency = 31 cases CPT = 18 months

#### SB 11 NOV 3 2023

25.03 CRIMINAL R.P. (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 1620 cases CPT = 11 months

26.13 BAIL (REGULAR - OFFENCES AGAINST WOMEN AND CHILDREN): pendency = 65 cases CPT = < 1 month

26.14 BAIL (ANTICIPATORY - OFFENCES AGAINST WOMEN AND CHILDREN): pendency = 326 cases CPT = 1 months

26.15 CRIMINAL M.C. (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 6100 cases CPT = 2 months

26.17 CRIMINAL L.P. (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 13 cases CPT = 1 months

26.18 T.P.CR.(OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 87 cases CPT = 4 months

26.23 CRIMINAL REFERENCE (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 0 cases CPT = < 1 month

26.25 CRIMINAL REVISION CASE (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 7 cases CPT = 4 months

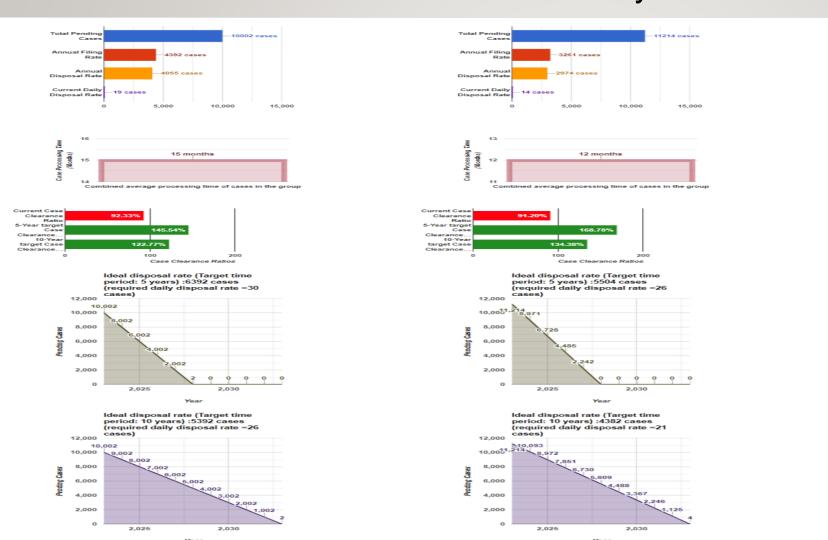
194.01 CRL.MATTERS - OFFENCE AGAINST WOMEN AND CHILDREN: pendency = 850 cases CPT = 4 months

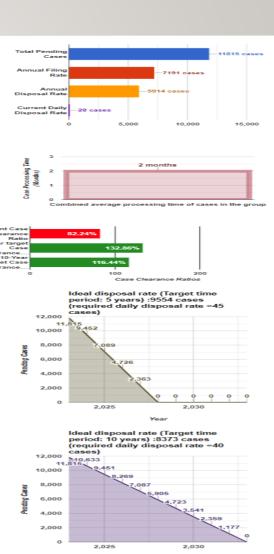
24.04 CRIMINAL APPEAL (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 2275 cases CPT = 14 months

24.05 JAIL APPEAL/ACCUSED IN CUSTODY (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 357 cases CPT = 21 months

24.06 CRIMINAL APPEAL VICTIM (OFFENCE AGAINST WOMEN AND CHILDREN): pendency = 115 cases CPT = 4 months

### Roster Analysis





Year

## Customized Anuvadini voice recording tool for recording deposition

Kerala High Court delighted to introduce our latest innovation, the Customized Anuvadini Voice Recording Tool, designed specifically for real-time transcription during depositions. This tool represents a significant leap in leveraging cutting-edge technology to streamline the documentation process.

### Key Features:

Real-time Voice-to-Text Transcription: The tool converts spoken language into text instantly, ensuring accurate and immediate transcription during depositions.

Multi-language Support: It seamlessly transcribes both Malayalam and English, offering a versatile solution for multilingual proceedings.

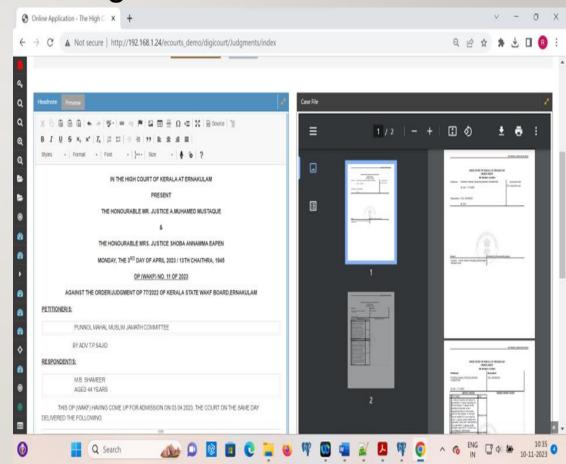
Customization for Legal Proceedings: Tailored to meet the precise needs of legal settings, ensuring accuracy and reliability in transcription.

User-Friendly Interface: The tool's intuitive design makes it accessible and easy for all legal professionals to use.

This innovative tool promises to revolutionize the way depositions are documented. By converting spoken language into text in real-time, it eliminates the need for manual recording deposition and significantly enhances the accuracy and efficiency of recording deposition.

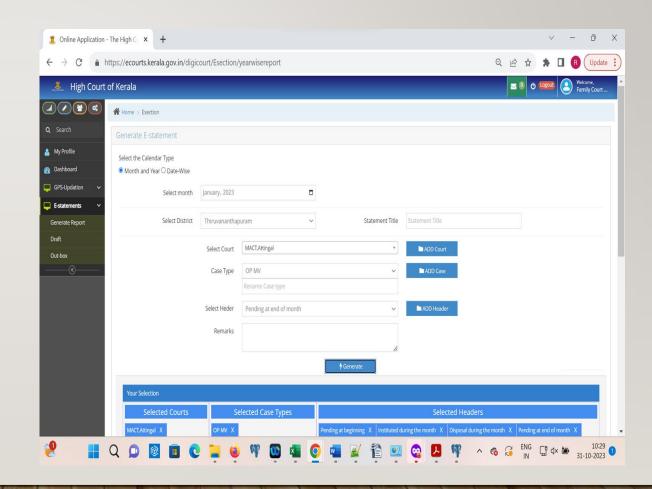
### Voice to text Judgment Drafting

- The Voice Dictation Judgment Draft System incorporates voice-to-text technology into the judgment drafting process, enhancing efficiency and accuracy.
- This feature, initially introduced for interim orders and judge notes, has now been extended to all judgment drafting and digital signing processes.



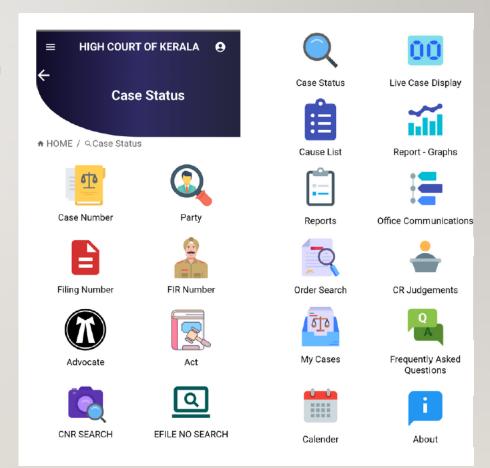
### District Court Case Disposal Monitoring and Reporting System

- The District Court Case Disposal Monitoring and Reporting System is a digital module designed to track and manage case disposal rates in district courts, replacing manual report transfer methods.
- This system enables officers to monitor district court disposal reports via the high court's case management system.
- It represents a significant step forward in achieving greater efficiency and transparency in the judicial process, marking a shift from traditional manual processes to modern, digital operations.



### Mobile App for e filing

- The Kerala High Court's new mobile app for e-filing represents a significant advancement in legal technology, making it a standout in India's legal system.
- This app provides a highly efficient, user-friendly platform that consolidates all web application e-services into one mobile application, allowing users to file cases in just 10 minutes.
- This innovative tool not only offers unprecedented legal convenience but also marks a historic achievement in the evolution of legal technology in India, showcasing the Kerala High Court's dedication to modernizing the legal system.



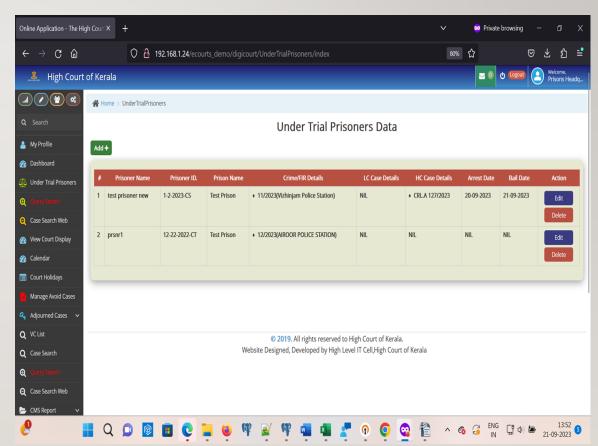
### Mobile App for Judges

- The Judge's Dashboard mobile app is a significant technological development, offering judges streamlined and efficient access to a wide range of web application e-services.
- Tailored to meet the unique requirements of the judiciary, this app provides a comprehensive set of tools and features designed specifically for judicial use.



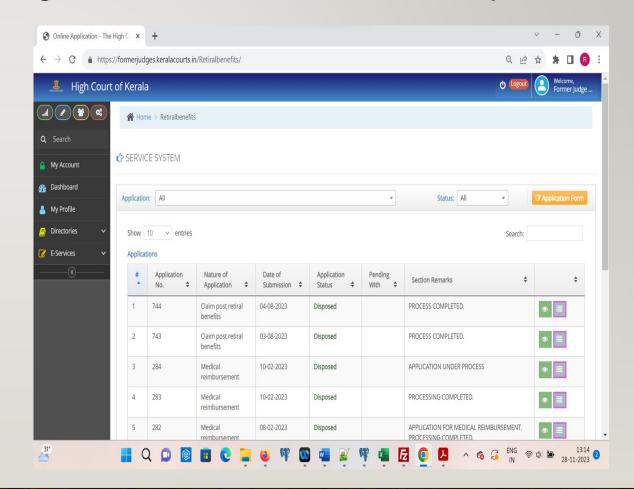
### Former Judges Dashboard

- The Former Judges Dashboard is a dedicated platform for retired judges to raise concerns regarding their post-retirement benefits, medical reimbursements, pension issues, police protection, and other administrative matters.
- It enables effective communication and support for these judges.
- Emphasizing the vital role played by former judges in maintaining justice and the rule of law, this initiative reflects the commitment to ensuring their well-being and addressing their needs in retirement.



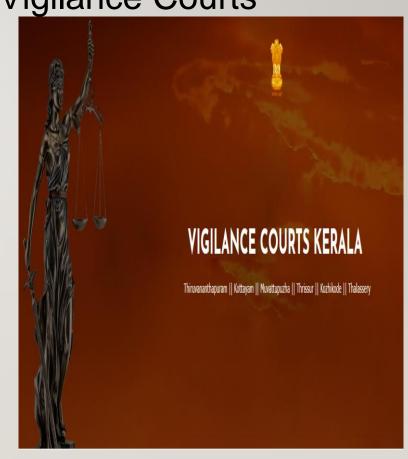
### Prisoners Database Integration with High Court and District Court System

- A software system has been created to monitor accused individuals in custody and connect prison details with case parties.
- This system, known as the Under Trial Prisoners Database, enables prison officials to input prisoner data, facilitating easier identification and prioritization of cases with accused individuals in custody.
- This development signifies a commitment to modernizing and improving the efficiency, accountability, and accessibility of the judicial process.



Implementation of Case Management System for Vigilance Courts

- **E-filing for Complaints and Petitions**: The introduction of e-filing is a game-changer, allowing the advocates, and public prosecutors to electronically submit petitions/documents through the system. Also the public can file complaints through the system
- Comprehensive Document Accessibility: E-filing goes beyond just submitting
  complaints and petitions. It offers the facility to share documents with all relevant parties
  involved in a case. This means that copies of important legal documents can be marked to
  the opposing parties, ensuring that all stakeholders in the case have access to the
  necessary materials.
- **E-payment for Fee Settlement**: In addition to e-filing, the integration of e-payment options for fee settlement is another critical component of this project. Parties involved in vigilance court cases can electronically pay all types of fees. This not only reduces paperwork but also expedites the financial aspects of the legal process.



### Implementation of Case Management System for LSG Tribunal

- Online Case Filing:
- Scrutiny
- Automated Cause Listing
- Court Proceeding Menu:
- Provision to upload Judgment
- Integration with Kerala High Court CMS
- Case Status Module for Public Access:..

### FIR Integration with KELSA & DLSA for Victim Compensation Scheme

Provides an user-friendly platform through which FIRs will be automatically accessible to DLSA secretaries immediately after their registration with the police.

This initiative is a significant step towards streamlining the process of legal support and action, ensuring that DLSA can promptly respond and act upon receiving the necessary information. It is anticipated that this integration will greatly enhance the cooperation and coordination between law enforcement and legal services in Kerala, ultimately contributing to a more efficient and effective justice system.



# THANK YOU